# Using Reminder/Recall in LINKS





## What does Reminder/Recall do?

- Reminder/Recall helps identify patients who are due or overdue for vaccines
- Using Reminder/Recall helps keep your patients up-to-date with recommended vaccines
   This can also help increase your clinic or organization's immunization rates

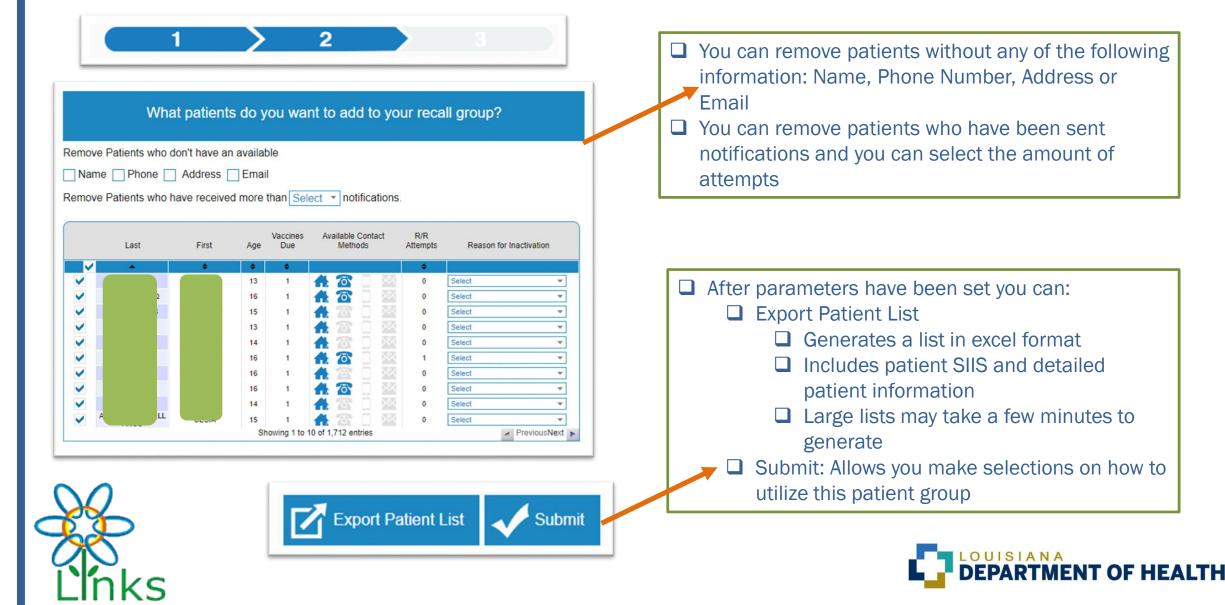






✓ Main Home Logout Select Application	How do you want to run this Reminder/Recall?	<b>Navigation: Reminder/Recall</b>
Select Application Select Organization Select Facility Select Pin Document Center	Include Inactive Patients (Excluding deceased) Due Date Timeframe: Due Now	
Help MyIR Dashboard Favorites Patient Search/Add Demographics Remote Registry	State Level Status: Select   County Level Status: Select   County / Parish: Select	<ul> <li>Choose your due date time frame</li> <li>The timeframe will default to "Due Now" if not specified</li> </ul>
Manage Population  Waitlist  Vaccinations	Who do you want to Contact?	
View/Add Forecast Summary > Exec. Dashboard > Lead > Organization <pre>     Facilities Search/Add Search Results Detail &gt; Physicians &amp; Vaccinators &gt; Orders/Transfers &gt; Reports <pre>     Settings</pre></pre>	Patient Location:       CLIENT_SERVER_INTER× *       Facility *         Organization Group *       REGION 4 - REGIONAL OF× *         • Patient Age Range 13 Years × *       17         Years × *       •         • Patient Birth Date From Through         Patient Gender Limit To         Exclude patients who were sent a notification in the last:         # of • Days • Weeks • Months • Years	<ul> <li>Make sure your org/facility or org/facility group are correct</li> <li>Select a patient age range</li> <li>Customize this by year, month, day</li> <li>Options available to narrow down by gender and birthdate</li> </ul>
Personal Forecast HL7 Uploads Reminder/Recall Run Templates Create Templates Manage Cohort	Which vaccines would you like to include?	Select a vaccination series or select custom which allows you to pick and choose specific vaccines
	Vaccine Group Number of doses in this series HPV 1	
Links	I only want to see my patients who are:         ✓ Due for all selected vaccines         One dose away         One visit to complete the series	edule Generate Patient List

#### **Next Steps: Generated Patient List**



# **Recall Group Options**

- The symbols on top represent the number of patients, addresses, phone numbers/cell numbers and email addresses
  - We encourage adding as much information as you can on the patient demographics page

Once you have made your selections/have your recall group you can generate:

- □ A list of patients who are past due with details
- Letters that can be printed for you to send out
- Custom postcards alerting patient on vaccines that are due
- Email notifications can be used if patient has updated information on demographic page
- An auto-dialer message that you can use through 3<sup>rd</sup> party phone service for generated phone call



Reminder/Recall		2 3	
	to do with your sele	2 . 148 2 1	
Generate A Patient List	Print Letters	Generate Auto- Dialer Content	+
Generate Mail- Merge	Create Custom Post	Create Avery 8387 Postcards	
Print Labels	Cards	Send Email	

### **Questions? Contact your Regional Team:**

Metro Region 1 Vanessa Hargrove 504-599-0128 Vanessa.Hargrove@la.gov

Capitol Region 2 Cindy Aydell 225-342-2046 Cindy.aydell@la.gov

Region 3 Amanda Melancon 985-449-4712 Amanda.Melancon@la.gov

Acadian Region 4 Allen Franks 337-262-5620 Region4Vaccine@la.gov



Southwest Region 5 Shonna McCarthy-Lewis 337-475-3245 Shonna.McCarthy-Lewis@la.gov Central Region 6 Lavillian Jordan 318-487-5264 Lavillian.Jordan@la.gov

Northwest Region 7 Tara J Black 318-676-7926 tara.black@la.gov

Northeast Region 8 E. Joy Jordan 318-361-7217 Joy.Jordan@la.gov

Region 9 Haley Young 985-543-4941 haley.young@la.gov



